

# Newcomer's Guide 12024

### Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.



17130 Monument Circle, Windsor, Virginia 23487

### Stay Informed

**ISLE OF WIGHT COUNTY WEBSITE: iwus.net** 

FACEBOOK PAGE: Isle of Wight County Virginia

**ISLE OF WIGHT COUNTY PARKS & RECREATION: 757.357.2291** 

SMITHFIELD & ISLE OF WIGHT TOURISM:

757.357.5182, 1.800.365.9339, GenuineSmithfieldVA.com

### **Education**

### **ISLE OF WIGHT COUNTY SCHOOLS:**

820 West Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us

**ISLE OF WIGHT ACADEMY: (Private)** 

17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

**HAMPTON ROADS CLASSICAL:** (Private), hamptonroadsclassical.org I4353 Benns Church Blvd, Smithfield, VA 23430, 757.542.390 I

### Taxes & Licenses

**COMMISSIONER OF THE REVENUE: 757.365.6222** 

TREASURER: 757.365.6228

**STATE INCOMETAX:** The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your complete Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.

**REAL ESTATE TAX:** The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is \$0.71 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

PERSONAL PROPERTY TAX: The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

PET LICENSE: If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

### Courts

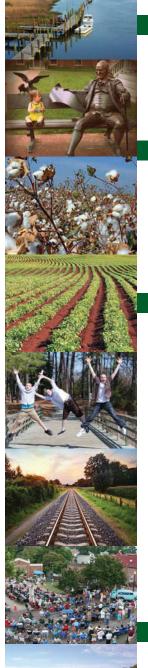
**CIRCUIT COURT:** 757.365.6233

**GENERAL DISTRICT COURT: 757.365.6243** 

**IUVENILE & DOMESTIC RELATIONS COURT: 757.365.6237** 

**IWUS.net** | 757.357.3191





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### **Support Services**

**ANIMAL SERVICES:** 757.365.6318 **SOCIAL SERVICES:** 757.365.0880

VOTER REGISTRATION: 757.365.6230 PARKS & RECREATION: 757.357.2291

**LIBRARIES:** 

Blackwater Regional Library System, BlackwaterLib.org Smithfield Branch, 255 James Street, 757.357.2264

### **NEWSPAPERS:**

Daily Press (Newport News), 757.247.4600, DailyPress.com Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com Virginian-Pilot (Norfolk), 757.446.9000, PilotOnline.com





Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641 Windsor Branch, 18 Duke Street, 757.242.3046

Smithfield Times (*Smithfield*), 757.357.3288, Smithfield Times.com Tidewater News, (*Franklin*), 757.562.3187, The Tidewater News.com Windsor Weekly, 757.562.3187, Windsor Weekly.com

Charter Spectrum, 833.694.9256, Spectrum.com

Dish Network, 877.647.7793, Dish.com

DSL, 877.665.0730, FIOS.verizon.com

FIOS, 800.837.4966, FIOS. verizon.com

Dominion Energy, 866.366.4357, Dom.com

Sprint, 866.866.7509, Sprint.com T-Mobile, 877.353.3615, T-Mobile.com

### **Utilities**

### **CABLE & SATELLITETELEVISION:**

Direct TV, 877.966.2973, Directv.com

### **INTERNET PROVIDERS:**

Charter Spectrum, 888.438.2427, Spectrum.com HughesNet (*Satellite*), 866.946.2741, HughesNet.com

### **WIRELESS BROADBAND PROVIDERS:**

AT&T, 888.333.6651, ATT.com

Verizon Wireless, 800.256.4646, verizonwireless.com

### **ELECTRICITY:**

Community Electric Cooperative, 757.242.6181, ComElec.coop

NATURAL GAS: Columbia Gas of Virginia, 800.543.8911, Columbia Gas VA.com

**RECYCLING:** Single-Stream Recycling Program, 757.365.6298

SOLID WASTE DISPOSAL: Public Works/Solid Waste Division, Isle of Wight, 757.365.1652

TELEPHONE: Verizon, 800.483.4400, Verizon.com

TRASH - CURBSIDE COLLECTION: GFL Environmental, 757-487-2220, gflenv.com

WASTEWATER TREATMENT: Hampton Roads Sanitation District (HRSD), 757.460.2261, HRSD.com

WATER/SEWER: Public Utilities Department, Isle of Wight County, 757.365.6284

Town of Smithfield Water Department, 757.365.4254 Town of Windsor Water Department, 757.242.4288

### Who do I call if...

I need to change my voter registration and/or find my local polling precinct? Voter Registrar, 757.365.6230

I need a special garbage pickup? GFL Environmental, 757-487-2220, gflenv.com

My neighbor's dog just won't stop barking? Animal Services 757.365.6318

I want to report a pothole or debris? Virginia Department of Transporation (VDOT), I-800-FOR-ROAD

(To report a pothole or debris on roads in Smithfield, contact the town's Public Works Department at 757.365.4200.)

I want to report clogged storm drains? Public Utilities/Stormwater Division, 757.365.1659

I need to contact the sheriff for a non-emergency? Sheriff's Office, 757.357.2151

I need to contact Fire Rescue for a non-emergency? Fire Rescue, 757.365.6308

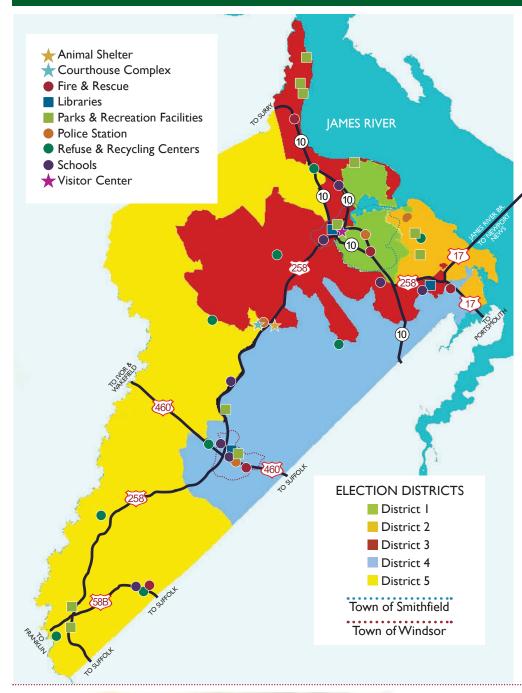
I need information about building permits and/or inspections? Building Inspections, 757.365.6215





## **Newcomer's Guide**





### **Elected Officials and Constitutional Officers**

BOARD OF SUPERVISORS
Joel C. Acree, District 4 (Chair)
Don G. Rosie, II, District 5 (Vice Chair) Renee K. Rountree, District I Rudolph Jefferson, District 3 William M. McCarty, District 2

### **CLERK OF THE CIRCUIT COURT**

Laura E. Smith

### **COMMISSIONER OF THE REVENUE**

Gerald H. Gwaltney

### **COMMONWEALTH'S ATTORNEY**

Georgette C. Phillips

### **SHERIFF**

James R. Clarke

### **TREASURER**

Julie D. Slye

Contact information at: iwus.net

### **SCHOOL BOARD MEMBERS**

Jason P. Maresh, District 4 (Chair) Mark Wooster, District 2 (Vice Chair) John Collick, District 5 Michael Cunningham, District 3 Brandi Perkins, District I Contact information at: iwcs.k12.va.us

### SMITHFIELD TOWN COUNCIL

Steve Bowman (Mayor) Valerie C. Butler (Vice Mayor) Jeff Brooks Jim Collins Raynard Gibs Randy Pack Mike Smith Contact information at: smithfieldva.gov

### WINDSORTOWN COUNCIL

George Stubbs (Mayor) J. Randy Carr (Vice Mayor)
David Adams Walter Bernacki Edward "Gibbie" Dowdy Jake Redd Marlin W. Sharp Contact information at: windsor-va.gov





### **EMERGENCIES**

FIRE RESCUE & LAW ENFORCEMENT **EMERGENCY RESPONSE: 911** 

### **SIGN UP FOR IW-ALERT:**

Receive instant alerts on severe and unexpected incidents and weather. 757.365.6308, IWAlert.net.

**FIRE RESCUE:** 757.365.6308

**ANIMAL SERVICES DIVISION: 757.365.6318** 

**PUBLIC UTILITIES: 757.365.6284**